

RECEPTION PROCESSING RANK DETERMINING METHOD AND CALL CENTER SYSTEM APPLYING THE RANK DETERMINING METHOD

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Classification:

- international: G06Q10/00; H04M3/42; G06Q10/00; H04M3/42; (IPC1-7): H04M3/42; G06F17/60

- European:

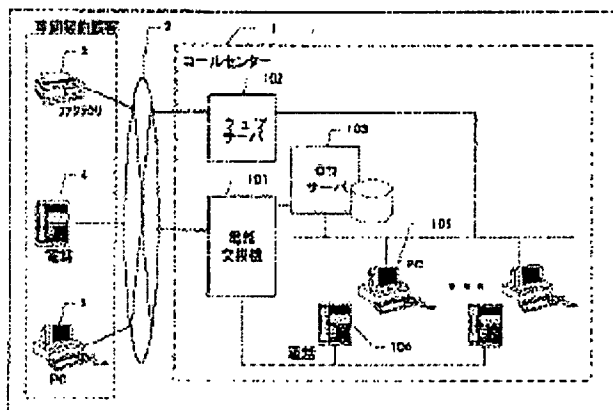
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Abstract of JP2004241963

PROBLEM TO BE SOLVED: To provide a system capable of imparting priority to the calls from customers while taking the deadline date and the time into consideration.



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